



***NSA Mid South
HPCON CHARLIE
Support Service Status***

04/07/2020



Positive COVID-19 Cases Onboard NSA Mid-South



“The Secretary of Defense has decided for OPSEC purposes that only OSD or the Services will release numbers of confirmed COVID-19 cases that are aggregated at DoD/Service levels.”

The health and safety of every person who lives or works on NSA Mid-South is our top priority and every measure is being taken to ensure them.

- NSA Mid-South is following all DoD and CDC guidance for social distancing at installation support facilities.
- Cleaning is being conducted in all affected areas in accordance with guidance.
- NSA Mid-South is working closely with the Naval Branch Health Clinic and local public health officials to conduct contact tracing and provide personal notifications to all personnel who may be affected by positive cases.



FFSC HPCON C

- The FFSC is closed to in-person clients and operating with an distributed workforce using maximum teleworking options for the staff.
- All FFSC Programs and Services will be provided virtually and/or telephonically.
- In-Person referral services and crisis counseling may be provided as necessary following social distancing protocols.
- Clients/commands requesting services/programs should call 874-5075 to discuss service/program delivery options.

Safety HPCON C

- Motor Cycle Safety Course cancelled



CHAPEL HPCON C

- All religious services and programing is suspended.
- Individual counseling is still available. Call (901) 874-5344

Legal Services Office **HPCON C**

- All remote/telephonic delivery of services.
- Call (901) 874-7379 or email midsouthlegal@navy.mil



MWR HPCON C

OPEN:

- Child Development Center at CYP-2 level.
- School Age Care at CYP-2 level.
- Track/Field, but users must comply with social distancing

MODIFIED:

- Midway RV Park
 - Current long-term residents only. No new reservations. Current visitors may extend.
- Geo-Bachelor Extended Stay
 - Current residents only, no new reservations.
- Navy Gateway Inns and Suites
 - Mission essential guests only.



CLOSED:

- Flying Club
- Glen Eagle Golf Course and Eagle's Peak Grille
- Helmsman Club
- Teen Center
- Fairway Cottages
- Sam Adams Brew House, NGIS Breakfast, and Selection Boards Food
- Ellison Recreation Center and Dog Park
- Auto Skills and Equipment Rental Center
- Joe Dugger Fitness Center/ N-82 Gymnasium and Outdoor Fields/ Courts



Housing HPCON C



FAMILY HOUSING PROGRAMS:

- Housing Service Centers is currently closed to the public and will provide service via electronically and telephonically.
- All inspections with the exception of Change of Occupancy (COMs) are canceled until further notice.
- Prior to responding to emergency work orders, residents are being asked health questions regarding COVID-19 and flu symptoms before responding to call.
- Limited vendor access based on maintenance requirements for emergency work orders.
- Hunt office staff personnel including the Partner are only available via telework; maintenance techs are available on a case by case basis.

UNACCOMPANIED HOUSING:

- All room inspections, routine work orders are canceled until further notice.
- Emergency work orders will be provided as needed.
- Restrict building access to residents only; No visitors allowed to visit residents including current residents; Do not visit other residents – Stay in your room.
- Lounges are secured until further notice; common kitchens are opened for limited use only - allowing only 2 persons at a time. Residents must adhere to social distancing recommended by CDC - 6 feet.
- To help reduce the spread of COVID-19, UH staff personnel are cleaning all common areas with disinfectants.



Commissary HPCON C

- Face Coverings required for all patrons starting April 8.
- No "Early Bird" Hours
- Social distancing being enforced
- Quantities on some items are limited per purchase.
- Discontinue the use of reusable bags at the registers.

NMCRS HPCON C

- Monitoring phone messages call: (901) 874-7350
- Active Duty Fund Drive Donations can be made at mylocalnmcrs.org/funddrive/
- The Uniform Locker remains closed, and will not take uniform donations
- For after hours and immediate assistance call: The American Red Cross at (877) 272-7337

Pharmacy HPCON C

- Drop-off/Pick-up service only. Limited waiting area to ensure social distancing.
- To find out if your prescription is ready, call: 874-6121
- For refills, have your prescription number ready and call the automated Request Line: 1-888-513-4164



Navy ExchangeHPCON C

- Face Coverings required for all patrons starting April 8
- Barber Shop closed until further notice.
- The NEX tailor/seamstress and laundry/dry cleaning have been suspended until further notice
- Optical Office open for mission essential and emergencies only. Call (901) 872-5765
- Returns and exchanges suspended until June 1. Exceptions may be made for electronics and uniform items.
- New Hours

Main Store:

Monday - Friday 0900-1800

Saturday 0900-1800

Sunday 1000-1800

Furniture Store:

Closed Sunday-Wednesday

Open Thursday-Saturday 1200-1700



NEW: Navy College Programs HPCON C

On Base Colleges:

- All teleworking. Best contact information listed below.
- **Univ. of Arkansas**
 - Voice: 901-872-2280
 - Email: ua-nsam@uark.edu
 - Next Terms – Summer: 26 May – 16 July
 - Fall 1: 24 Aug – 13 Oct
- **Park University**
 - Voice: 844-884-8613
 - Email: Jennifer.Fortune@park.edu
 - Next Terms – Summer: 8 Jun – 2 Aug
 - Fall 1: 17 Aug – 11 Oct
- **Webster University**
 - Voice: 901-873-1531
 - Email: memphis@webster.edu
 - Next Terms – Summer: 25 May – 24 July
 - Fall 1: 14 Aug – 16 Oct

Courses are available on line during COVID event.

Navy College Virtual Education Center:

- The NCVEC continues their support via the web, live chat, and telephone. They can also schedule a meeting time/date that you choose.
- For help, go to:
<https://supportsystem.livehelpnow.net/?cid=30432>
(this site cannot be accessed from govt. computers)

Southern Illinois University

- SIU has announced they will no longer be present at NSA Midsouth.
- All current students should have been contacted. If you have not, please contact the school ASAP.
- There will be no new classes started or new students accepted aboard NSA for SIU
- Their remaining time on base is to assist current students.
 - Voice: 618-453-7989
 - Email: mmupdike@siu.edu